

# PARTICIPANT HANDBOOK

## WELCOME TO THE RUSSIAN **INVESTMENT FORUM!**



Olympic Park Main Media Centre

(1, Olimpiysky Prospekt, Adler, Sochi, Krasnodar Region)

13 February	Events held at the Forum	08:00-20:00
14-15 February	Forum main events	15 February until 18:00

Participants are kindly requested to arrive at the Forum venue 30-40 minutes before the start of an event.

rusinvestforum



en\_forumsochi



Russian Investment Forum

Official hashtag of the Forum: #ForumSochi

### Forum mobile app

Search term: forum sochi





### Information centre

+7 (495) 640 6547

info@rusinvestforum.org



rusinvestforum.org

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### **ARRIVAL IN SOCHI**

### **VISAS**

A valid passport and visa are required to enter the Russian Federation. Visitors with an invitation to the Russian Investment Forum are eligible to apply for a short-term visa through a simplified process in Russian consulates abroad.

We recommend Forum guests apply for a visa in advance. For more information, contact the Russian Embassy or Consulate in your country of residence. It is not recommended to apply for an entry visa through intermediaries.

### **CUSTOMS CONTROL**

Commercial airline passengers are advised to familiarise themselves with any luggage size and weight limits to avoid extra charges and inconvenience. For safety reasons, carrying dangerous materials, objects, and liquids in hand or checked luggage is prohibited.

#### **WEATHER IN SOCHI**

Sochi has a favourable subtropical damp climate. The average temperature in February can range from +5 °C to +10 °C. As a result of the city's geographic position and its proximity to the sea, the wind speed in the region is always at a moderate level on the Beaufort scale, around 4–7 m/s. The combination of high humidity and wind means that the weather always seems colder than it is. For this reason, we recommend that you bring warm clothing and an umbrella with you.

#### TIME ZONE

Sochi is on Moscow time (UTC+3).

### **ELECTRICITY**

Russian outlets run at a voltage of 220 volts and a frequency of 50 Hz. Type C and F sockets are common.

### **BANK CARDS AND EXCHANGE RATES**

Although the majority of restaurants and many shops in Sochi accept bank cards, we recommend carrying cash as well.

For the latest exchange rates, please see the Central Bank of the Russian Federation website:



### SOCHI INTERNATIONAL AIRPORT

Sochi International Airport, also known as Adler Airport, is the largest airport in Krasnodar Region and is located near the coast of the Black Sea. It takes an average of 15–20 minutes to get from Sochi International Airport to the Olympic Park Main Media Centre.

Between 12 and 15 February, an **information and services point** will be open at Sochi International Airport (next to the exit in the arrivals hall) to provide Forum participants

with any information they may need. Transport coordinators will also be on hand at the airport to assist with transfers to official hotels and the Forum venue.

### Sochi International Airport contact information

**\(\sigma\)** +7 (800) 301 1991

info@aer.basel.aero

www.aer.aero

### First aid station

+7 (862) 249 7703

#### VIP terminal

The VIP terminal at Sochi International Airport is located in a separate building to the left of the main terminal building. More information on VIP terminal services and pricing can be found on the <u>airport website</u>.

📞 +7 (862) 240 0075, +7 (862) 249 7642

special services@aer.basel.aero

### **Business lounge**

A comfortable lounge for business class passengers is located on the second floor of Sector B at Sochi International Airport. More information on business lounge services and pricing can be found on the <u>airport website</u>.

+7 (8622) 497 757 (domestic flights) +7 (8622) 497 748 (international flights)

### RAIL TRAVEL

### **Adler Railway Station**

• 113, Ulitsa Lenina, Sochi

It takes an average of 15-20 minutes to get from Adler Railway Station to the Main Media Centre.

### Sochi Railway Station

🔾 56, Ulitsa Gorkogo, Sochi

It takes an average of 50 minutes to get from Sochi Railway Station to the Main Media Centre.

### Russian Railways call centre

**\(\sigma\)** +7 (800) 775 0000

info@rzd.ru

eng.rzd.ru

### HOTEL ACCOMMODATION

Forum participants can book rooms at special rates at the official Forum hotels:

- Radisson Blu Resort & Congress Centre 5\*
- Radisson Blu Paradise Resort & Spa 5\*
- Sochi Park Bogatyr Hotel 4\*
- Omega Sirius Park 3\*

You can book rooms in recommended hotels by yourself in the Hotels section or by contacting the Roscongress Foundation's accommodation department:

booking@rusinvestforum.org

### **FORUM VENUE**

The main events of the Russian Investment Forum will take place in the Olympic Park Main Media Centre (1, Olimpiysky Prospekt, Adler, Sochi, Krasnodar Region).

The Olympic Park Main Media Centre is located approximately 15-20 minutes from Sochi International Airport and about an hour from Sochi city centre and Krasnaya Polyana ski resorts.

A detailed map of the Main Media Centre can be found in the Forum venue section on the official Forum website and in the Forum mobile.

#### Access rules

In order to avoid any inconveniences when accessing the Forum venue, participants are advised to leave any prohibited items at their hotel or in their personal vehicle.

### ACCREDITATION

### **ACCESS TO THE FORUM VENUE**

The main events on the Russian Investment Forum business programme and a number of cultural and sporting programme events may only be accessed with an accreditation badge.



The badge is personalized and may not be transferred to third parties. Participants should keep their badges and identity documents with them at all times at the Forum venue.

If their accreditation badge is lost or damaged, participants should go to the Help Desk or any accreditation point, or call +7 (495) 640 6547.

#### PARTICIPANT BADGE

Badges may be collected from one of the accreditation points in Moscow, Krasnodar, or Sochi. Accreditation point locations and operating hours can be found in the Participant accreditation section on the Forum website.

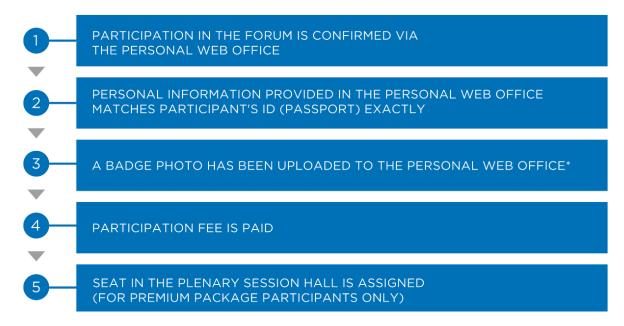
We kindly ask that you collect your accreditation badge in advance in order to ensure easy access to the Forum venue.



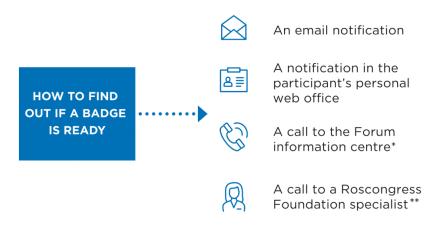
Before collecting your badge, we recommend that you check that the registration details in your personal web office correspond to your ID. If there are incorrect data, you should tell about an error and send the current information to your contact person at the Roscongress Foundation.

Before issuing a badge, an accreditation point attendant will make sure that the data specified in the application form is correct and up to date. In the event of any discrepancies, it will not be possible to issue a badge the same day.

Before collecting their badges, participants are advised to ensure that:



\* Colour photo against a white background in JPEG or JPG format, photo size 480×640 pixels, full-face photo with no headgear, and the image must make up at least 70% of the photo.



<sup>\*</sup> Russian Investment Forum information centre: +7 (495) 640 6547

Participant badges can be collected either in person (upon presentation of the identity document specified in the registration details) or by power of attorney.

If a participant's badge is collected by a third party using a power of attorney, the authorized person must present:

- Authorized person's passport
- Original standard power of attorney\*
- List of participants
- Copies of participants' passports\*\*

<sup>\*\*</sup> The relevant contact information can be found in the <u>personal web office</u>. A participant can confirm the contact details of the specialist by calling the Forum information centre.

<sup>\*</sup> A <u>power of attorney form</u> and an <u>example of how to fill it out</u> can be found in the <u>Participant accreditation</u> section on the Forum website.

<sup>\*\*</sup> Without a list and copies of the passports of all participants to be accredited, the power of attorney will not be valid. Copies of passports will be returned once badges have been issued.

### **ACCREDITATION OF PERSONAL VEHICLES**

Forum participants may obtain accreditation for a personal vehicle in order to access the Olympic Park Main Media Centre and pick-up/drop-off zones at the official Forum hotels and cultural programme event locations.

Once applied for, drivers' accreditation badges and transport passes can be collected either in person (upon presentation of ID) or by power of attorney from the accreditation point located at Omega Sirius Park Hotel (3, Olimpiysky Prospekt).



Location	Date	Time
	7-12 February	10:00-19:00
Omega Sirius Park Hotel (3, Olimpiysky Prospekt)	13-14 February	08:00-20:00
	15 February	08:00-15:00

### Collecting transport passes and drivers' badges by power of attorney

Authorized person must present:

- Authorized third party's passport
- Original standard power of attorney\*
- Copies of the drivers' passports\*\*

<sup>\*\*</sup> Copies of passports will be returned once badges are issued.



Each transport pass is issued to a single specific vehicle and is linked to the vehicle's data and parking access rights.

Transport passes and drivers' badges may not be transferred to third parties.

### FINANCIAL SERVICES AND PAYMENT FOR PARTICIPATION

Participants can pay the participation fee and the cost of any additional services provided by the Roscongress Foundation at the Forum venue. The Forum financial services stands also issue closing documents.

Cash and bank cards are accepted for payment.

A 5.5% commission fee is charged when paying for participation and services at the Forum venue.

<sup>\*</sup> A <u>power of attorney form</u> and an <u>example of how to fill it out</u> can be found in the <u>Accreditation of personal vehicles</u> section on the Forum website.

Location	Date	Time
	11 February	10:00-19:00
Main Media Centre, checkpoint 1 (1, Olympiysky Prospekt)	12 February	09:00-20:00
	13-14 February	08:00-20:00
	15 February	09:00-15:00

### PARTICIPANT BAG

### Bags will only be issued to Premium Package participants.

Participant bags can be collected either in person (upon presentation of a participant badge) or by power of attorney.



A third party acting on a power of attorney may collect participant bags only if they have a badge allowing access to the Olympic Park Main Media Centre (blue zone).

The authorized third party must present:

AUTHORIZED PERSON'S BADGE PROVIDING ACCESS TO THE BLUE ZONE	ORIGINAL STANDARD POWER OF ATTORNEY*	AUTHORIZED PERSON'S PASSPORT	PARTICIPANT'S BADGE
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<sup>\*</sup> A power of attorney form and an example of how to fill it out can be found in the Participant bag section.

Location	Date	Time
Main Media Centre, first floor, to the right of entrance 1	13 February	09:00-20:00
	14 February	08:00-20:00
5	15 February	08:00-18:00

### FORUM PROGRAMME

### **BUSINESS PROGRAMME**

The key theme of the Russian Investment Forum 2019 is 'National Projects: From Strategy to Action'. The business programme contains more than 60 events and three thematic pillars:

- Regional Policy: Responding to Challenges
- The Business Climate in Russia: On the Path to Growth
- The New Social Agenda

A plenary session attended by the Prime Minister of the Russian Federation Dmitry Medvedev will be the key Forum event. Meetings between the Prime Minister of the Russian Federation and the heads of the regions as well as representatives of the business community are also planned.

The Forum will also feature:

- The prize ceremony for the winners of the Development Award 2019. The award was established by VEB in 2012, but for the first time, all of the major development institutes have been involved in selecting the best projects which have made a significant contribution to Russia's socioeconomic development
- The award ceremony for the winners of the All-Russian Regional Best Practices and Initiatives in Socioeconomic Development contest
- The prize ceremony for the ROSINFRA National Infrastructure Award
- The All-Russian Best Social Project of the Year competition for social entrepreneurship projects

On 13 February, the Russian Investment Forum will host the **Healthy Life Forum: Towards 80+** and **Young Enterprise Day**.

The Forum programme may be subject to change. The latest version of the programme can be found in the <u>Business programme</u> section on the Forum website.

### **HEALTHY LIFE FORUM: TOWARDS 80+**

13 February, 08:00-20:00

### forumhealth.ru

The Healthy Life Forum: Towards 80+ will be held at the Main Media Centre on the starting day of the Russian Investment Forum.

The Healthy Life Forum: Towards 80+ is a priority platform for direct dialogue between government agencies and the expert community, and for jointly seeking (and developing) practical proposals on the implementation of national programmes and projects to increase life expectancy in Russia. The Forum is supported by the Russian Federation Ministry of Health.

The Forum will include a business programme, the Healthy Life Innovative Solutions Contest, presentations, and exhibitions enabling participants to discuss the key questions on demographic development, protecting people's health, and raising living standards. Participants will also have the opportunity to learn more about innovative projects in healthcare, and to network with other people working in this sector.

The key event at the Forum will be the plenary session 'Towards life expectancy of 80 years in Russia: challenges and solutions'. The programme consists of three thematic pillars:

- The Contribution of Healthcare to Quality of Life
- Demographics: On the Threshold of Societal Change
- Infrastructure for Healthy Living

On 13–15 February there will be a **Healthy Life Forum exhibition** where companies will present achievements made in the medical sector within Russia and internationally, as well as breakthrough technological and innovative projects aimed at supporting public health.

**Healthy Life Innovative Solutions Contest** semi-finalists will take part in pitch sessions at the Forum venue, and will also be able to present their innovative solutions at the Healthy Life Forum exhibition.

#### **GALA RECEPTION**



## Forum gala opening reception hosted by the Russian Investment Forum Organizing Committee

13 February, arrival time 18:45

Georgievsky Hall, Sochi Park Bogatyr Hotel (21, Olimpiysky Prospekt)

Special guests: rock band Neschastny Sluchai.

Access: by invitation of the Organizing Committee.

### **CULTURAL AND SPORTING PROGRAMMES**

Q Cultural and sporting programmes stand (first floor, next to entrance 1)



## Gala concert presented by the Youth Symphony Orchestra of Russia, conducted by Yuri Bashmet

**U** 14 February, 19:00-21:00

Winter Theatre (2, Teatralnaya Ulitsa)

**Access:** tickets can be purchased via the <u>personal web office</u> and will need to be paid for separately.



### Non Trivial Pursuit with Alexander Drouz

14 February, 19:30-22:30

Paikal restaurant (<u>2a, Olimpiysky Prospekt</u>)

**Access:** by invitation. Advance registration is required. Detailed information can be found in the <u>personal web office</u>.



### Play: Don't Leave Your Planet

🕔 15 February, 19:00-21:00

Winter Theatre (2, Teatralnaya Ulitsa)

**Access:** tickets can be purchased via the <u>personal web office</u> and will need to be paid for separately.



## Gala opening concert for the Winter International Arts Festival in Sochi

**U** 16 February, 19:00-21:30

Winter Theatre (2, Teatralnaya Ulitsa)

Access: tickets can be purchased via the <u>personal web office</u> and will need to be paid for separately.



### **ROSCONGRESS CUP. Governors' Cup**

**14** February, 06:00-08:00

Sochi Autodrom, Formula One track (26, Triumfalnaya Ulitsa)

To participate in the run, preliminary registration on the <u>website</u> is required.



#### **ROSCONGRESS CUP. Chess tournament**

14 February, 11:00-12:00

Chess Lounge (Main Media Centre)

**Access:** by invitation (Premium Package participants). Detailed information can be found in the <u>personal web office</u>.



### ROSCONGRESS CUP. Gala ice hockey match

**(** 15 February, 08:45-10:30

Galaxy Entertainment Centre Ice Arena (12, Achipsinskaya Ulitsa, Estosadok, Krasnaya Polyana)

Participation: by invitation (Premium Package participants).

Detailed information about the events can be found in the <u>Cultural programme</u> and <u>Sporting programme</u> sections.

### **GUIDED TOURS AND THEATRE TICKETS**

Participants can book tickets and order personal guided tours of Sochi and the surrounding area via the <u>personal web office</u> and at the Forum venue.

Q Guided tour and theatre ticket booking stand (first floor, next to entrance 1)

Contact person: Daria Spirina

+7 (988) 488 9118 (from 09:00 to 18:00)

holiday@rusinvestforum.org

### **EXHIBITION**

First floor, exhibition pavilions 1 and 2

① 13 February, 09:00-18:00 14 February, 08:00-20:00 15 February, 08:00-18:00

The Russian Investment Forum exhibition is a unique platform for promoting and developing projects whose implementation has reached the investment and operational stages. It is also a communication platform for promoting partnership between representatives of investment projects, official state bodies, and the business community.

### **Exhibition participants:**

- Armed
- Association of Innovative Regions of Russia (AIRR)
- Axion Concern
- Belgorod Region
- BIOCAD
- City therms
- Federal Agency for Youth Affairs
- Federal Labor and Employment Service
- Federal Subsoil Resources Management Agency
- Irkutsk Region
- Greenhouses of Russia

- GSK
- Kaluga Region
- Khanty-Mansi Autonomous Area Yugra
- Kierge Jewelry House
- Kivach Clinic
- KNL ecosystem
- Krasnodar Region
- Kursk Region
- Leningrad Region
- Lipetsk Region
- LUCOIL
- Ministry of Education of the Russian Federation

- Ministry of North Caucasus Affairs of the Russian Federation, North Caucasus Development Corporation, Northern Caucasus Resorts
- Moscow
- MyGenetics
- Nenets Autonomous Region
- Nizhny Novgorod Region
- Novgorod Region and Mobile Medical Complex
- Novosibirsk Region
- Penza Region
- Perm Territory
- Primorsky Territory
- Republic of Adygea

- Republic of Bashkortostan
- Republic of Crimea
- Republic of North Ossetia Alania
- Republic of Tatarstan
- Rostov Region
- RTS-tender
- Russian Copper Company
- Ryazan Region
- Sanofi
- Saratov Region
- Sevastopol
- TechPlasma
- Tula Region
- Tver Region
- Udmurt Republic

More information on the exhibition participants can be found in the **Exhibitors** section.

### THEMATIC ZONES AT THE FORUM VENUE



### **ROSCONGRESS CLUB**

- First floor, to the left of entrance 1
- 13 February, 09:00-20:00 14 February, 08:00-20:00 15 February, 08:00-18:00



At the Russian Investment Forum, the Roscongress Foundation presents a new communications space – the Roscongress Club.

The involvement of Russian and global opinion leaders, together with a wide circle of representatives drawn from the worlds of business and government, makes the Roscongress Club a meaningful platform that is of strategic interest to all who wish to influence the political and economic landscape in Russia and worldwide.



The Roscongress Club is a specially equipped communications space, created to offer the best possible environment for business networking, and is accessible only to Roscongress Club card holders or by special invitation.

- The Main Lounge is an area for relaxation and networking in an informal atmosphere, with a superb catering service and live streaming of Forum business programme events.
- The Presentation Area is a multifunctional space for holding presentations at the highest level, as well as awards ceremonies and entertainment and charity events.
- The meeting areas are a great option for unofficial discussions among guests and for business meetings for 6-10 people.
- The VIP Lounge is an exclusive, restricted-access business area ideal for holding
  meetings at any level, or simply for taking some time out from a busy day at the
  Forum. Visitors to the VIP Lounge can take advantage of the concierge service,
  whose specialists will help you to solve work-related issues and make the most of
  your leisure time.

For all questions concerning Roscongress Club cards, please contact Roscongress Foundation specialists on +7 (495) 640 6547.



### **GOVERNORS' CLUB**

- First floor, exhibition pavilion 2
- (1) 13 February, 09:00–18:00 14 February, 08:00–20:00 15 February, 08:00–18:00

The Governors' Club offers an area for relaxation and informal communication between the heads of Russia's regions. It also provides a space for presentations on the economic, tourism, and cultural potential of the regions.

Its visitors include governors and plenipotentiary representatives of the President of the Russian Federation as well as regional officials, business executives, and experts invited by regional heads.

**Access:** via accreditation badge and special pass. Special passes will only be issued to delegation heads at the Club information desk starting from 13 February.



### SOCIAL IMPACT LOUNGE

- First floor, exhibition pavilion 2
- ① 13 February, 10:00–19:00 14 February, 08:00–20:00 15 February, 08:00–18:00

The Social Impact Lounge is a unique communications platform for hosting events focusing on social issues and presenting successful charitable and community projects. It is also a place for building dialogue between government, non-profit organizations, and companies engaged in charitable initiatives.

The Social Impact Lounge programme includes expert discussions on education, culture, active ageing, professional inclusion for the disabled, the volunteer movement, and social entrepreneurship. **An exhibition supporting inclusivity in art** will also open for the first time to a wide audience. Entitled 'Inalienable', it will feature paintings by people with special needs.

The awards ceremony for the Innosocium Nationwide Social Project Competition will be one of the central events hosted at the lounge. The competition aims to foster the development of social communication tools and to get more young people involved in tackling issues faced in society today. The competition's partners will award grants to help implement the most creative and promising ideas for social projects.

In addition, the lounge will feature an area for interviews with Russian business leaders, government representatives working in the field, and public figures. There will also be a networking area and a library with a wide range of literature focusing on current social themes. Visitors will have the chance to win books in a special giveaway.

The latest version of the Social Impact Lounge programme can be found in the <u>Social Impact Lounge programme</u> section on the Forum website.

### **CASE ZONE**

- First floor, exhibition pavilion 2
- (1) 13-14 February, 09:00-20:00 15 February, 09:00-18:00

The Case Zone is a communication platform located in the exhibition area and is open to all Forum participants.



Visitors can enjoy a cup of coffee while watching investment project pitch sessions. The Case Zone also functions as a space for discussing investment trends in 2019 and holding dialogues with regional government leaders. Practical sessions will feature leading experts in the investment market and representatives of Expert RA, the Case Zone's knowledge partner.

There will also be an opportunity to be among the first to view a presentation on Expert RA's Regional Economic Health Map. This new, specially developed analytical product will demonstrate each region's competitive advantages in terms of opportunities and incentives for investors.

The latest version of the programme can be found in the <u>Case Zone programme</u> section of the Forum website.



### EY BUSINESS NETWORKING PLATFORM

- First floor, exhibition pavilion 2
- 13-14 February, 08:00-20:00 15 February, 08:00-18:00

The business networking platform provides an opportunity to schedule and hold business meetings at the Forum venue. Participants can schedule meetings online via the personal web office (under 'Day Planner') or the Russian Investment Forum mobile app (available for free download from the App Store and Google Play, search term: 'forum sochi').

### Terms of service:

- Meetings are to be held in the specially prepared space according to the schedule in the appointment system
- The individual meeting space is booked for the selected time if the meeting requested by the initiator is confirmed by the invitee within 72 hours but not less than one hour before the meeting's scheduled start time (otherwise the booking is cancelled)
- To be admitted to the meeting room, the meeting participants must present themselves at the business networking platform administrator's stand and show their participant badges
- Meetings are to be held strictly to schedule, lasting 25 minutes. Extensions may be made only if free space is available
- Forum participants who have not arranged a meeting in advance may be admitted to a meeting room only if free space is available



# ROSCONGRESS INFORMATION AND ANALYTICAL SYSTEM

The Roscongress Information and Analytical System - a knowledge library

The Roscongress Information and Analytical System takes best practices from global development institutions and combines them with Russian information analysis tools to provide quick and easy access to all resources related to Roscongress Foundation events.

#### Features of the interactive:

- Descriptions of more than 1,300 sessions across 153 topics covering national development
- Talks, interviews, and insights from more than 6,000 speakers
- Research studies, articles, and analytical digests

The information on the website is constantly updated and augmented.

During the Russian Investment Forum, the Summary service will be integrated into the system. This is a Roscongress Foundation and TASS News Agency product, providing analytical summaries of key discussions. These include overviews of conclusions, problems, and solutions covered at the event. The resources can be viewed on the Roscongress Information and Analytical System website (link below). Simply visit the page of the session of interest, and click on the Discussion tab.

# roscongress.org

### **BUSINESS SERVICES**

### **INTERNET**



Internet access is available free of charge at the Forum venue.

Network name: ForumSochi2019

Wi-Fi connection:

Please set the language to English. Then enter the **badge ID** (6 digits) and **passcode** (4 digits) listed on your badge.

### **MOBILE APP**





The Russian Investment Forum mobile app is the best way to get the latest information and learn about the services offered at the Forum. The mobile app can be downloaded in the App Store and Google Play (search term: 'forum sochi').

All of the app's functions and features are fully available after entering the personal web office login and password which were specified in the participant's invitation to the Forum.

### Key app functions:

- Get information about the Forum programme
- View video broadcasts of business events
- Exchange messages with other participants
- Schedule meetings (under 'Day Planner')
- Create a personal schedule of business, cultural, sporting, and other programme events
- Get information on transport services
- Navigate the Forum venue

Detailed information about the mobile app functions can be found in <u>Mobile app</u> section on Forum website.

### LINGUISTIC SUPPORT

Simultaneous interpreting between English and Russian will be provided at the Forum plenary session and several business programme events.

Receivers for simultaneous interpreting are issued at the entrance to the event halls. In the plenary session hall and in conference hall 13 (Pushkin), receivers for simultaneous interpreting are located in the pockets of the seats in front.

### **BROADCASTS OF FORUM EVENTS**

The plenary session and other Forum events will be broadcast live on TV screens located at the Forum venue. In addition to session feeds, the TV screens will also display informational bulletins, navigation information, session schedules, and much more.

### A live broadcast of the plenary session will also be accessible:

- In conference halls 6 and 9 (conference halls' numbers can be changed)
- In Business programme section on the official Forum website
- In the Forum mobile app (search term: 'forum sochi')

The broadcast archive will be available in the <u>Programme</u> section, where you will be able to search by date and event title.

### **CONCIERGE SERVICE**

With the concierge service, participants are assigned a personal consultant who can effectively handle questions and make arrangements related to both work and leisure. The concierge service is not included in the Russian Investment Forum participation fee; each service is charged separately, including a personal concierge service fee of 10%.

A full list of services can be found in the Concierge service section on Forum website.

Occierge service stand (first floor, next to entrance 1)

+7 (800) 700 4755, +7 (499) 130 9309

congressattache@roscongress.org

<u>congressattache.com</u>

#### INVESTMENT PROMOTION AND BUSINESS SUPPORT

The Roscongress Foundation provides a special service for Russian and international companies working in Russia or the CIS, offering them support in attracting investment and bringing their project to fruition.

The Roscongress Foundation's status as an institution which promotes economic development in Russia allows it to provide effective support for business projects. The events which the Foundation organizes are large-scale platforms for communication which bring together key market players and shape the economic and political agendas.

The service helps companies to target their efforts to attract investment from Russia and abroad, identify promising business projects, build a risk management model, and coordinate their work with others engaged in investment activities.

Roscongress Foundation Investment Promotion and Business Support Department:

Contact person: Alexander Shatirov

+7 (495) 212 0319

investment\_support@roscongress.org alexander.shatirov@roscongress.org

### **HOLDING PRESS EVENTS**

Forum participants and media representatives can reserve specially created spaces at the Forum venue to hold press events of any format (press conferences, briefings, agreement signing ceremonies, interviews, press access events).

Agreement signing hall 1	First floor, press centre
Agreement signing hall 2	First floor, conference halls area
Press conference hall	
Interview room	First floor, press centre
Media work area	
Press point 1	First floor, Passage, opposite plenary session hall
Press point 2	First floor, Passage, opposite conference halls area
Press point 3	First floor, press centre
Signing ceremony point 1	First floor, Passage, opposite plenary session hall
Signing ceremony point 2	First floor, exhibition pavilion 2

Details of the conditions for using press centre services and the press event schedule can be obtained from:

Media information and services point (first floor, press centre)

Organizing and holding press events section on the Forum website

### Protocol and organizational support

Protocol and organizational support services for agreement signing ceremonies and press conferences will be available at any venue within the press centre provided by the Forum Organizing Committee for press events.

Protocol and organizational support section

### Press centre

Location	Date	Time
Main Madia Contro first floor	13 February	10:00-20:00
Main Media Centre, first floor	14-15 February	08:00-20:00

#### TASS PHOTO BANK

The host photo agency (TASS) takes photos of all official events at the Russian Investment Forum. The images are promptly placed in the TASS photo bank.

The service can also be accessed from mobile devices. The archive materials may be used subject to an obligatory reference to the Russian Investment Forum.

### **ROSCONGRESS PHOTO BANK**

The Roscongress Foundation provides photography for all business, cultural, and sporting programme events at the Russian Investment Forum and other events organized by the Foundation. The photographs are posted in the Roscongress photobank in real time. For easy searching, the images can be ranked according to the headings and dates of the photo shoot.

The photographs are available for viewing and free download in high resolution, and may be used, provided a reference to the Roscongress Foundation is included.

### **BOOKING PHOTOGRAPHY AND VIDEO SERVICES**

Russian Investment Forum participants can book photography and video services for Forum programme events.

To place a booking, please submit a request in the 'Booking photography and video services' section of the <u>personal web office</u>. Photography service must be paid for separately.

Applications may be submitted until 11 February 2019.

Contact person: Polina Chizhikova

**\( \)** +7 (921) 961 9402

polina.chizhikova@roscongress.org

### INFORMATION SERVICES

### INFORMATION AND SERVICES POINTS

Sochi International Airport

Main Media Centre (checkpoint 1; first floor, next to entrances 1 and 2; Passage near the plenary session hall; in conference halls area, near entrance to exhibition pavilion 1)

At information and services points you can obtain information on the Forum programme, available services, and directions around the Forum venue and other sites.

The information and services points at the Forum venue also offer the following services:

- Copying and printing of documents
- Copying and writing information to electronic media
- Distribution of Forum information materials
- Subscription to or cancellation of the Viber or text message notification service

### VIBER AND TEXT NOTIFICATIONS

A free Viber or text notification service allows participants to receive short messages providing information on Forum events, participant services, and changes to the programme.

The service may be activated or deactivated in the personal web office, by contacting the Forum information centre on +7 (495) 640 6547, or at the Forum information and services points.

### DINING AT THE FORUM VENUE

There are restaurants (payment required) at the Forum venue, and coffee and light refreshments are available free of charge.



### COFFEE AND LIGHT REFRESHMENTS (FREE OF CHARGE)



CASE ZONE	First floor, exhibition pavilion 2	13 February (09:00-19:00) 14 February (08:00-20:00) 15 February (08:00-18:00)	Tea, coffee, snacks, and desserts
KUBANSKY KUREN RESTAURANT	Pavilion near Main Media Centre	<b>13-15 February</b> (09:00-20:00)	À la carte

### **FORUM SHUTTLES**

During the Forum (13–15 February), regular free shuttle buses will run from the official hotels, Sochi International Airport, Olympic Park Railway Station (Imeretinskiy Resort), and Adler Railway Station to the Forum venue and back.

### **ARRIVAL POINTS**



### **OFFICIAL HOTELS**





The free shuttle bus timetable may be subject to change. For exact shuttle departure times and locations, please ask Forum staff.

### REFERENCE INFORMATION

### **USEFUL INFORMATION**

### For participants with limited mobility

If participants need assistance with navigating the Forum venue, they should make an appropriate note in the <u>personal web office</u>.

#### Dress code

We request that participants observe the official dress code (traditional business attire) at the Forum venue. Evening wear is requested for the main events on the cultural programme: dark-coloured suits for men and cocktail dresses for women. For the events on the sporting programme, comfortable clothing is advised.

### Waste sorting and collection

Special containers for the separate collection and subsequent recycling of paper, plastics, and general waste have been introduced at the Russian Investment Forum venue. Please dispose of all paper and plastic bottles in the appropriate containers.

### FIRST AID AND SERVICES AT THE FORUM VENUE

First aid	Cloakroom
<ul><li>Ground floor, room 13</li><li>+7 (964) 949 0802</li></ul>	First floor, to the left of entrance 1  13-14 February, 08:00-20:00  15 February, 08:00-18:00
Mobile device charging	Luggage room
<ul> <li>Information and services points next to entrance 1 and in conference halls area</li> <li>13-14 February, 08:00-20:00         <ul> <li>15 February, 08:00-18:00</li> </ul> </li> </ul>	First floor, to the left of entrance 1  13-14 February, 08:00-20:00  15 February, 08:00-18:00
Russian post	Lost & found
Q 2-й этаж, Small Passage Using this service, you can send a participant bag as well as a letter, postcard, or package to anywhere in the world free of charge.	To enquire about items lost and found during the Forum, please visit any information and services point at the Forum venue, or contact the information centre:  +7 (495) 640 6547

### SOCHI REFERENCE INFORMATION

### **EMERGENCY SERVICES**

Rescue service (for mobile phone users): 112

Fire brigade: 101 (from mobile phones), 01

Police: 102 (from mobile phones), 02

Ambulance: 103 (from mobile phones), 03

Free city information (24 hours): +7 (862) 990 9111

### ADDRESSES OF PHARMACIES CLOSEST TO THE FORUM VENUE

Name	Address	Operating hours	Telephone
Leto	23, Kaspiyskaya Ulitsa	24 hours	+7 (862) 263 8787
Formula Zdorovya	3, Starookhotnichya Ulitsa	08:00-21:00	+7 (988) 281 1003

### **EMERGENCY PROCEDURES**

The Forum venue is furnished with modern safety equipment, including video surveillance and fire extinguishing systems.

In the event of an evacuation announcement, participants should do the following:

- Keep calm and follow the instructions given by Forum staff, police and other persons responsible for maintaining public order and fire safety, as well as the voice alarm instructions
- Do not interfere in the work of rescue personnel, police, and transport services
- Leave the venues in accordance with the evacuation plans and follow the exit signs
- Give way to emergency vehicles

We ask you to immediately report smoke, fire, or any suspicious objects by calling 112 from your mobile device. Please also immediately notify Forum staff.



This information is valid as at 7 February 2019.

The latest information about the Forum can be found on the official website <u>rusinvestforum.org</u> and in the Russian Investment Forum mobile app.